Top questions asked by new students… with answers and links!

- **When is the Library open?** Our regular Fall and Spring **hours** are:
  - Monday-Wednesday: 8:00 a.m. to 1:00 a.m.
  - Thursday: 8:00 a.m. to midnight
  - Friday: 8:00 a.m. to 5:00 p.m.
  - Saturday: 9:00 a.m. to 5:00 p.m.
  - Sunday: 2:00 p.m. to 1:00 a.m.

  Our hours vary between terms, during interim and breaks, and on holidays—check the library website for special hours.

- **I need help with my research – who can I contact?**
  - Four research librarians: Nancy Colyar ♦ Scott Hill ♦ Dasha Maye ♦ Pam Sawallis
  - From 8 A.M. to 10 P.M. Sunday through Thursday, and 5 P.M. on Friday.
  - You can… call us at 205-226-4740
  - email us at libref@bsc.edu
  - chat with us from the library website at http://library.bsc.edu

- **What kinds of items are in the Library?**
  - Print books, journals, magazines, newspapers, government documents, and archival materials.
  - DVDs, CDs, videotapes, and vinyl (LPs)

- **What types of electronic or digital items does the library have access to?**
  - Electronic books, journals, magazines, newspapers, and documents.
  - You can search about 200 online databases.
  - We have a list of Databases by title or by subject.
  - A Discovery System searches for many types of items at one time, and is a great way to get started on your research.

- **How can I find items?**
  - Search the BSC Library Catalog by author, title, subject, or keyword(s).
  - Most print books are on the top floor of the library and journals on the ground floor.
  - Activate your account, then you can renew items online.
  - Search for Items on reserve for your classes.

- **Can I get to these online resources from off campus?**
  Yes, you can! Simply log in with your BSC username and password.
What if the BSC library doesn't have what I need?
- Interlibrary Loan will request books or articles you are unable to obtain locally.
- This is usually free; you will be notified in advance if there is a charge.
- Most articles arrive electronically within 1-3 days.
- Books take approximately 7 days because of shipping time, depending on availability.
- Submit requests directly from databases or the catalog, or by filling out an article or book request form.
- With your BSC ID, you can check out materials from and access databases at the libraries at UAB, Samford University, Miles College, Jefferson State Community College, and the University of Montevallo.
- You are also eligible for a library card at Birmingham Public Library.

What kind of access to computers and the Internet does the library provide?
- Computer workstations on every floor.
- Multifunction printer/scanner/copiers on the main (prints color) and ground floors
- You can reserve and check out Mini-Laptops, iPads, and other items.
- Wireless is throughout the building. You can print via Mobile Print.

Are there rooms where I can study?
- You can walk up to check out or reserve one of 7 study rooms.
- Two rooms are available on a first-come, first-served basis.
- There are about 15 small study carrels available on the ground floor.

Where can I get more information about library resources?
- The library website, Twitter, Facebook, and our blog.
- Research guides we have prepared for subject areas and some courses.
- Ask questions at any time. You are the reason we are here!